



# **TPL SAHULAT**

RAKHEIN APNO KA KHAYAL, SAHULAT KE SAATH!

One-Stop Solution for your day-to-day medical concerns.

## **TPL Sahulat**

### Rakhein Apno ka Khayal, Sahulat ke Saath!

TPL Life presents TPL Sahulat, an exclusive Healthcare Solution with features that allow you a fully digitized one-stop solution for all your day-to-day medical concerns.

TPL Sahulat helps you improve and simplify the overall healthcare concerns for yourself and your family, no matter what time it is or where you are. It allows you a completely paperless experience for your everyday healthcare needs, including 24/7 doctor's consultation, booking appointments with doctors through your smartphone, ordering medicines online and lab samples to be picked up from your home. All this is now a reality with a single click from TPL Sahulat.

## Why Choose TPL Sahulat?

- Chat or Video Call for free with doctors from the comfort of your home or office
- For only Rs. 500, you can ask a doctor to visit you at home, through TPL Sahulat
- With TPL Sahulat you can simply pre-book an appointment and save time, instead of waiting in long queues
- Forgot to pick up medicines on your way home? No worries, as you can now order them through TPL Sahulat, for home delivery
- Lab samples can be picked up from your home and results can be viewed online
- ► Get financial protection of Rs. 50,000 in case of an Accidental Death

# Who is Eligible for TPL Sahulat?

Coverage from Age: 18 to 59 years

Coverage Maximum Age: 60 Years

Term of Insurance: 01 Year

Premium for the Customer: Rs. 500

**Note:** Insured Member can also consult with doctors for their family's medical conditions/issues; however, the Accidental Insurance Cover is only available for the Main Insured.

## What are the Covered Benefits?

Benefits	Plan
Accidental Death Insurance	Rs. 50,000
Tele-Health Platform Benefits	
Unlimited Tele-Consultations*	Yes
Medicines	
Lab Tests	Cash Basis**
Physical Visit by Doctor	

- \* Tele-Consultations include Video, Chat and Phone
- \*\* Insured Member needs to pay the charges/invoice amount at actual costs upon delivery and/or when services are availed

# How can you buy TPL Sahulat?

#### **Through our Website:**

- Visit TPL Life Insurance website (www.tpllife.com)
- Enter the required details for TPL Sahulat enrollment
- Complete the payment process and subscribe for the services

#### **Mobile App:**

- Download TPL Life Insurance mobile app
- Enter the required details for TPL Sahulat enrollment
- ► Complete the payment process and subscribe for the services

#### **Call Center:**

- Simply call TPL Life's 24/7 call center (021 111 − 000 − 330)
- Our representative will provide you the details of the product
- Complete the payment process and subscribe for the services

Note: Please refer to TPL Sahulat Help Manual available on www.tpllife.com for better understanding of the process & functionalities to operate TPL Sahulat healthcare facilities through TPL Life mobile app.

#### **Disclaimers:**

- 1. The product is designed, underwritten & offered by TPL Life Insurance Ltd
- 2. The mentioned rates are subject to change without any prior notice
- 3. Tele-Health services such as doctor's consultations via Video, Call or Chat, Medicines' delivery & Lab tests' facilities are offered and provided through our Partners and TPL Life has no liability of any actions of its Partners
- 4. The above rates are inclusive of government taxes
- 5. While benefits may be expected from the use of TPL Sahulat, results cannot be guaranteed or assured and the situation may not be addressed or improved, and (in some cases) the situation can also be worsened. Hence, it is recommended to visit nearest hospital immediately, when required or prescribed by the attending physician
- 6. If you think you have a medical emergency or if you have a condition that you know will require a physical examination, you are requested to visit your nearest emergency hospital
- 7. The services are not suitable for unsupervised use by persons under 18
- 8. Subject to all applicable laws, our TPL Sahulat doctor(s) may decide that the healthcare facilities are not appropriate for some or all of your treatment needs and, accordingly, may elect not to provide health services to you through TPL Sahulat. In which case, it is recommended to visit the nearest hospital immediately, when required or prescribed by the attending physician
- 9. In some instances, the information transmitted may be of insufficient quality to allow appropriate medical or healthcare decision making by the TPL Sahulat Doctor (i.e., poor call quality, poor resolution of images, etc.)
- 10. Delays in evaluation or treatment could occur due to failure of the electronic equipment or technical failures outside of our control. TPL Sahulat would not be responsible if this happens, but if it does, we will notify you as soon as we can and take the steps that we reasonably can to minimize the interruption to the services
- 11. In some instances, a lack of access to your complete medical records and incomplete or inaccurate disclosure by (You or any member using TPL Sahulat) may result in adverse drug reactions or allergic reactions or other judgment errors
- 12. The electronic systems TPL Sahulat uses will incorporate networks and software security protocols to protect the privacy and security of health information; in some instances, security protocols may fail and cause a breach of privacy and/or personal health information
- 13. You may communicate materials containing our copyrights, trademarks, trade secrets, patents, or other intellectual property rights ("IPR") to your physician or healthcare consultants only. You are not permitted to copy, distribute or make any business use of our IPR

## Download and login TPL Life Mobile App









## **TPL Life Insurance Limited**

**Address:** 33-C, Shahbaz Commercial Area, Lane 4, Phase VI, DHA, Karachi - 75500

UAN: +92 21 111-000-330 Email: info@tpllife.com Website: www.tpllife.com

#### **Our Partners**



